

Annual Tenant Conference Agenda

- 18.00 Welcome and Meeting Protocol**, Elaine Travers, Chief Executive
- 18.20 Housing Perks**, Jen Barrow, Services Director
- 18:25 Engaging with You**, Jen Barrow and Megan Blair, Quality Assurance Manager
- 18.35 Influencing Rents and Shaping Services**, Jen Barrow, Services Director
- 18.55 Questions and Feedback**
- 19.35 Raffle**
- 19.45 Meeting Close**



Elaine Travers,
Chief Executive



Jen Barrow,
Services Director

We're Excited to Welcome You to Our 26th Annual Tenant Conference!

We value your thoughts and ideas and would love for you to join us at this important event. Together, we'll discuss key updates, including information about our Rent and Service Charge Review, which you can read about in the leaflet included with your winter newsletter.

We will be prioritising questions received in advance - see front of this invite for submission deadline

If attending in person isn't convenient, you're welcome to join us online via Microsoft Teams. Simply reply by 12 January with your email address, and we'll send you the joining instructions by Wednesday, 14 January. **We look forward to seeing you there!**

يرجى التواصل معنا إذا كنت ترغب أن يتم ترجمة هذه الدعوة أو إذا كنت بحاجة إلى مترجم للفعالية.
اگر تمایل دارید که این دعوتنامه برای شما ترجمه شود و یا برای این مراسم به یک مترجم نیاز دارید؛ لطفاً با ما تماس بگیرید. ""

如果您希望此邀请函被翻译，或者活动期间需要翻译员，请与我们联系。

Vui lòng liên lạc với chúng tôi nếu bạn muốn lời mời này được dịch lại hoặc cần thông dịch viên cho sự kiện.

Prosimy o informację, czy chcieliby Państwo, aby to zaproszenie zostało przetłumaczone oraz czy potrzebują Państwo pomocy tłumacza ustnego podczas tego wydarzenia.

Return Address: Glasgow West Housing Association 5 Royal Crescent, Glasgow, G3 7SL

Registered with the Scottish Housing Regulator HEP 126. Registered as a Scottish Charity SC001667. Registered under the Co-operative and Community Benefit Societies Act 1955 RS.

Glasgow West Housing Association

has pleasure in inviting

to participate in our **26th Annual Tenant Conference**
on **Thursday, 15 January 2025, 6.00 - 7.45pm**

(Registration and staff surgeries from 5.30pm— please see us for any queries regarding your tenancy)

The Pyramid at Anderston

759 Argyle St

Glasgow

G3 8DS



Please note that only on street parking is available.

Please submit questions in advance and RSVP by 12/01/2026 by calling 0141 331 6650 or emailing events@glasgowwestha.co.uk